



TECNIA INSTITUTE OF ADVANCED STUDIES – CDL

(Standalone Institute)

(Approved by AICTE, Ministry of Education, Govt. of India)
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STUDENTS GRIEVANCE REDRESSAL COMMITTEE

Ref. No. : TIAS/SGRC/2023-24/

Date: 22.08.2023

Action Taken Report (ATR)

A meeting of the Students Grievance Redressal Committee members was convened in the Board room of in Board Room of Tecnia Institute of Advanced Studies at 11:40 AM on 21.08.2023 (Monday). Following members were present in the meeting the names of the members are as follows:-

S. N.	Name	Member	Department	Mobile No.	E-mail
1	Ms.Bharti Aggarwal	Chair	Faculty ICT	9871066460	Bharti_goel2003@yahoo.com
2	Mr.Raju Saini	Faculty, BCA	Faculty ICT	9310769161	rja.rcit@gmail.com
3.	Dr. H. L. Nagaraja Murthy	Psychiatrist	Outside Faculty AIRSR	9891091998	nagrajahln2002@gmail.com
4.	Md. Haseeb Ahmed	Psychiatrist	Outside Faculty AIRSR	9718743207	hammed.haseeb@gmail.com
5.	Mr Anmol	Non-Teaching	Faculty ICT	8929134301	nagaraja.hln2002@gmail.com
6.	SAGAR	Student	Student	9213929259	studentswelfare@tecniaindia.com
7.	Vishakha	Student	Student	9911221525	studentswelfare@tecniaindia.com
8.	Pankaj Kumar	Student	Student	9056170105	studentswelfare@tecniaindia.com
9.	Gunjan	Student	Student	9871522123	studentswelfare@tecniaindia.com

Following meeting Agenda was taken up in the meeting

Item No. 1: To appraise new members of GRC about UGC (Establishment and Mechanism for Grievance Redressal) Regulation 2012.

Resolved : The Chair and the committee welcome the new member, Dr. Preeti Jindal, the Member Secretary of GRC.

ATR: The new member extended his support to the Chair.

Item No. 2: To notify Grievance Redressal Committee on Institute website.

Resolved: The Staff are appraised and notified about the type of Grievance Redressal Committee on Institute website.

ATR: All the staff and stakeholders were appraised about the GRC on Institute website also to lodge the grievance if any.

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Item No. 3: To Appraise all stakeholders about Notification Statute of GRC of UGC and AICTE

Resolved: *The Staff was appraised and notified about the Notification Statute of GRC of UGC and AICTE on Institute website.*

ATR: *All the members were appraised about the GRC on Institute website.*

Item No. 4: To Appraise all stakeholders about Notice of UGC/AICTE/GGSIPU @GRC_TIAS

Resolved: *Staff was appraised and notify about the Notification Statute of GRC of UGC and AICTE on Institute website.*

ATR: *All the members and stakeholders are appraised about the GRC on Institute website.*

Item No. 5: To appraise all stakeholders that Institute prominently published/notified the details of GRC by Tecnia Times prospectus

Resolved: *The members and stakeholders are appraised about the GRC through published/Notified in Tecnia- Times and on Institute website.*

ATR: *All the members and stakeholders are appraised about the GRC on Institute website.*

Item No. 6: Specialized Member of GRC Psychiatrist/Psychologist/Professional Councilors

Resolved: *The Staff and Stake Holders are appraised and notify about availability of Psychiatrist/Psychologist/Professional Councilors in GRC.*

ATR: *All the staff and stakeholders are appraised about the GRC competency with regard to availability of Psychiatrist/Psychologist/Professional Councilors in GRC.*

Item No. 7: Proceedings of GRC meticulous and verifiable contents

Resolved: *The Staff and Stake Holders are appraised and notify about Proceedings of the meeting of GRC.*

ATR: *All the staff members and stakeholders are appraised about the GRC on Institute website.*

Item No. 8: Maintenance of Grievance Form "Online Grievance" link on Institute website

Resolved: *The Staff and Stake Holders are appraised and notify about "Online Grievance" link on Institute website for Grievance Form*

ATR: *All the staff members and stakeholders are appraised about the GRC link on Institute website for Grievance Form.*

Item No. 9: Staff and student Feedback

Resolved: *The Stake Holders are appraised about the "Online Feedback" link on Institute website.*

ATR: *All the stakeholders are appraised about the "Online Feedback" link on Institute website.*

Shruti
Student Grievance Redressal Committee
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Meeting ended with the thanks to the Chair Ms. Bharti Aggarwal, Students Grievance Redressal Committee.

Bharti
Chair

SGRC
Student Grievance Redressal Committee
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Cc to:

- 1) Director, TIAS
- 2) Nodal Officer-GRC
- 3) IQAC, TIAS
- 4) Dean / Academic Coordinator, TIAS
- 5) In-Charge, Student Welfare
- 6) Dr. H.L. Nagaraj Murthy, Psychologist, SGRC and Visiting
- 7) Dr. Preeti Jindal , Member Secretary, SGRC
- 8) Md. Hasib, Psychiatrist, SGRC and Faculty, AIRSR
- 9) Mr. Mukesh, Admin Officer
- 10) HoD, MBA, TIAS for Elected Student Representatives (1st & 2nd Shift)
- 11) HoD, BBA, TIAS for Elected Student Representatives (1st & 2nd Shift)
- 12) HoD, BA(JMC), TIAS for Elected Student Representatives (1st & 2nd Shift)
- 13) HoD, BCA, TIAS for Elected Student Representatives (1st & 2nd Shift)